## Sage 300 ERP | Customer Success

# Grant Thornton LLP Trusts Sage 300 ERP as Its Business Management Solution

Grant Thornton LLP is one of the Canadian members of Grant Thornton International Ltd., one of the world's leading organizations of independently owned and managed accounting and consulting firms, with over 2,500 partners across 100 countries. The Canadian firm operates from 45 locations, spanning Victoria, B.C., to St. John's, N.L., and employs more than 1,700 professionals. As you might imagine, professional accounting firms such as Grant Thornton LLP are very discriminating when it comes to selecting their own internal accounting applications. Grant Thornton LLP trusts its operations on Sage 300 ERP.\*

#### **Standardizing Operations**

"We standardized our operations on Sage 300 ERP back in 1999," recalls Jim Bromilow, senior manager of MIS for Grant Thornton LLP. "It is a strong, secure application and a very good fit for us."

#### **Centralizing Financial Operations**

Grant Thornton LLP's Canadian operation is comprised of several business units, each made up of one or more office locations. Until 2005, each of the firm's business units ran a separate instance of Sage 300 ERP software, sending summarized data to the company's headquarters in Toronto. "By 2005, our company's technology infrastructure was sufficient to allow us to centralize the application," explains Bromilow. "Today we run a single instance of Sage 300 ERP on our Toronto servers, and each office has access to the server using Citrix."

The benefits resulting from the consolidation are significant; Bromilow summarizes as: "consistency, security, and control." He explains, "By centralizing the application, we are able to ensure consistency in account structure and avoid duplicates or multiple formats. Security is more easily managed, as well, as fewer individuals need access to sensitive administrative data. Control of the database overall, including backups and storage, also is better served." And the firm also finds that the administration and reporting of Harmonized Sales Tax (HST) is more easily managed.

Grant Thornton LLP has set up triggers that monitor the SQL database and alert administrators when certain activities occur. "For example, we receive an alert when a new vendor is set up," explains Bromilow. "With early awareness of these activities, we are able to ensure the setup is proper and consistent."

\*Sage 300 ERP was named Sage ERP Accpac when Grant Thornton LLP initially implemented this solution. The product names have been updated in this case study to reflect current naming.

#### Challenge

Grant Thornton LLP demands an internal accounting and financial reporting solution that is scalable, strong, and secure.

#### Solution

For over a decade, Grant Thornton LLP has trusted its operations to Sage 300 ERP.

#### Customer

Grant Thornton LLP

#### Industry

Audit, Tax, and Advisory Services

#### **Head Office**

Toronto, Ontario

#### **Number of Locations**

45

#### System

#### Sage 300 ERP

- System Manager
- General Ledger
- Accounts Payable
- Accounts Receivable
- Purchase Orders
- Intercompany Transactions
- Insight



#### Results

Centralized database increases consistency, security, and control. Intercompany transactions speed allocations. Insight delivers real-time business intelligence.

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#### **Streamlining Intercompany Transactions**

The firm's business units are represented as individual companies in the Sage 300 ERP system; each has secure access to its company database to enter accounts payable transactions, complete journal entries, and run various reports. Many other transactions, however, originate at a corporate level and need to be allocated across the business units. By using the Intercompany Transactions module, Grant Thornton LLP is able to distribute accounts payable transactions and general ledger journal entries to each business unit in a single transaction. "It makes what would otherwise be a very complex set of allocations very easy," notes Bromilow.

#### The Benefits of Business Intelligence

Access to timely business intelligence data is vital for any successful enterprise. For Grant Thornton LLP, Sage 300 ERP Insight is the tool that delivers its intelligence data. The Sage 300 ERP Insight application facilitates rapid report creation by converting information already set up in the company's accounting system plus other applications into a single SQL-based data warehousing system. It helps Grant Thornton LLP employees in remote offices and disparate departments manage, distribute, and collaborate on data from a single, unified source. The reports can be deployed over the web to key personnel or sent as a Microsoft Excel® file that they can review on demand.

"Before Sage 300 ERP Insight, this kind of data consolidation was a manual process," Bromilow says. "Each business unit filled out spreadsheets, and we keyed them in at our corporate office. Then updated reports were compiled and distributed manually. Sage 300 ERP Insight dramatically streamlines this process. For example, we have one report that consists of 80 interlinked sheets. What took hours previously now takes three minutes to update and compile." "At Grant Thornton, we place our confidence and trust in Sage 300 ERP. We recommend it without hesitation."

Jim Bromilow, senior manager—MIS, Grant Thornton LLP

The Sage 300 ERP Insight tool allows Grant Thornton LLP to analyze its operations from any angle. "We have three service lines, Assurance, Tax, and Advisory, and we have the need to look at those service lines in various ways," explains Bromilow. "With the Sage 300 ERP Insight application, we can look at each service line as a whole or broken down by business unit. We also can incorporate nonfinancial data such as number of billable hours and head counts in our analyses."

#### **Recommended Solution**

In addition to being active users of Sage 300 ERP, Grant Thornton LLP also is a Sage Authorized Partner, implementing the ERP solution for clients across Canada. "At Grant Thornton LLP, we place our confidence and trust in Sage 300 ERP," concludes Bromilow. "We recommend it without hesitation."

#### **About Sage**

Sage North America is part of The Sage Group plc, a leading global supplier of business management software and services. At Sage, we live and breathe business every day. We are passionate about helping our customers achieve their ambitions. Our range of business software and services is continually evolving as we innovate to answer our customers' needs. Our solutions support accounting, operations, customer relationship management, human resources, time tracking, merchant services, and the specialized needs of the construction, distribution, manufacturing, nonprofit, and real estate industries. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs 12,300 people and supports more than 6 million customers worldwide. For more information, please visit the website at www.SageNorthAmerica.com or call 866-996-7243. Follow Sage North America on Facebook at: http://www.facebook.com/SageNorthAmerica and Twitter at: http://twitter.com/#!/sagenamerica.

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